

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
REGION III  
1650 Arch Street  
Philadelphia, Pennsylvania 19103-2029

In the Matter of: )  
)  
Honey Do Franchising Group Inc. (aka The )  
Honey Do Service, Inc.) ) Docket No.: TSCA-03-2016-0173  
433 Scott Street )  
Bristol, VA 24201 )  
RESPONDENT ) Proceeding Under Section 16(a) of the  
) Toxic Substances Control Act, 15 U.S.C.  
) Section 2615(a)  
)

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U.S. ENVIRONMENTAL PROTECTION AGENCY  
PHILADELPHIA, PA 19103-2029

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CONSENT AGREEMENT

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This Consent Agreement is entered into by the Director, Land and Chemicals Division, U.S. Environmental Protection Agency, Region III (“Complainant”) and Honey Do Franchising Group Inc., a.k.a. The Honey Do Service, Inc., (“Respondent”) pursuant to Sections 16(a) and 409 of the Toxic Substances Control Act (“TSCA”), 15 U.S.C. §§ 2615(a) and 2689, and the *Consolidated Rules of Practice Governing the Administrative Assessment of Civil Penalties and the Revocation, Termination or Suspension of Permits* (“Consolidated Rules of Practice”), 40 C.F.R. Part 22 (with specific reference to 40 C.F.R. §§ 22.13(b) and 22.18(b)(2) and (3)).

I. PRELIMINARY STATEMENT AND STIPULATIONS

1. The violations cited herein pertain to Respondent’s alleged failure, during the performance of a renovation for compensation on certain pre-1978 housing, to comply with the Lead; Renovation, Repair, and Painting Program (commonly known as the “RRP Rule”), set forth at 40 C.F.R. Part 745, Subpart E (73 Fed. Reg. 21692; April 22, 2008) (amending the PRE Rule, LBP Activities Rule, and State/Tribal Programs Rule, respectively, at §§ 745.80-745.91, § 745.220, § 745.225, § 745.320, § 745.324, § 745.326, § 745.327, and § 745.339).
2. In accordance with 40 C.F.R. § 22.13(b) and .18(b)(2) and (3) of the Consolidated Rules of Practice, Complainant hereby simultaneously commences and resolves, as part of the

settlement set forth herein, EPA’s civil claims alleged in Section IV (“Findings of Fact and Conclusions of Law”) of this Consent Agreement.

II. JURISDICTION

3. The U.S. Environmental Protection Agency (“EPA”) and the Office of Administrative Law Judges of the EPA have jurisdiction over the above-captioned matter pursuant to Sections 16(a) and 409 of TSCA, 15 U.S.C. §§ 2615(a) and 2689, and 40 C.F.R. §§ 22.1(a)(5) and 22.4 of the Consolidated Rules of Practice.

III. GENERAL PROVISIONS

4. For purposes of this proceeding, Respondent admits the jurisdictional allegations set forth in this Consent Agreement and the attached Final Order, hereinafter collectively referred to as the “CAFO.”
5. Except as provided in Paragraph 4 above, Respondent neither admits nor denies the specific factual allegations and legal conclusions set forth in this Consent Agreement.
6. Respondent agrees not to contest the jurisdiction of EPA with respect to the execution of this Consent Agreement, the issuance of the attached Final Order, or the enforcement of this CAFO.
7. For purposes of this proceeding only, Respondent hereby expressly waives any right to contest any issue of law or fact set forth in this Consent Agreement and any right to appeal the accompanying Final Order.
8. Respondent consents to the issuance of this CAFO and agrees to comply with its terms and conditions.
9. Each party to this Consent Agreement shall bear its own costs and attorney’s fees.

IV. FINDINGS OF FACT AND CONCLUSIONS OF LAW

10. In accordance with 40 C.F.R. § 22.13(b) and .18(b)(2) and (3) of the Consolidated Rules of Practice, Complainant alleges and adopts the Findings of Fact and Conclusions of Law set forth immediately below.
11. Pursuant to 40 C.F.R. § 745.83, the term “firm” means “a company, partnership, corporation, sole proprietorship or individual doing business, association or other business entity; a Federal, State, Tribal or local government agency; or a nonprofit

organization.”

12. Pursuant to 40 C.F.R. § 745.83, the term “renovation” means “the modification of any existing structure, or portion thereof that results in the disturbance of painted surfaces, unless that activity is performed as part of an abatement as defined by 40 C.F.R. § 745.223.”
13. Pursuant to Section 401(17) of TSCA, 15 U.S.C. § 2681(17), the term “target housing” means “any housing constructed prior to 1978, except housing for the elderly or persons with disabilities (unless any child who is less than 6 years of age resides or is expected to reside in such housing) or any 0-bedroom dwelling.”
14. Respondent, at all times relevant to the violations alleged in this Consent Agreement, was a “firm” who performed a “renovation,” as those terms are defined at 40 C.F.R. § 745.83, at the following three properties: 2523 Bluegrass Street, Bristol, VA; and 100 Lovedale Drive, Bristol VA, hereinafter collectively referred to as “Renovation Properties.”
15. Each of the Renovation Properties was constructed prior to 1978 and is “target housing” as that term is defined in Paragraph 13 above.
16. Respondent entered into two separate contracts with the individual owners of the Renovation Properties, for the purpose of performing a “renovation for compensation” pursuant to 40 C.F.R. § 745.82(a) and as outlined below:

COUNTS	RENOVATION PROPERTY ADDRESS	DATE OF CONTRACT
1, 3, 6	2523 Bluegrass Street, Bristol, VA	March 19, 2014
2, 4, 6	100 Lovedale Drive, Bristol VA	November 11, 2013
5	All renovations	2013-2014

17. None of the above Renovation Properties’ “renovations performed for compensation” involved a renovation in target housing or child-occupied facility in which:
  - (1) “a written determination ha[d] been made by an inspector or risk assessor ... that the components affected by the renovation are free of paint or other surface coatings that contain lead equal to or in excess of 1.0 milligrams/per square centimeter ... ,” as provided at 40 C.F.R. § 745.82(a)(1);
  - (2) “a certified renovator, using an EPA recognized test kit ... , has tested each

component affected by the renovation and determined that the components are free of paint or other surface coatings that contain lead equal to or in excess of 1.0 milligrams/per square centimeter ... ,” as provided at as provided at 40 C.F.R. § 745.82(a)(2); or

(3) “a certified renovator has collected a paint chip sample from each painted component affected by the renovation and a laboratory recognized by EPA ... has determined that the samples are free of paint or other surface coatings that contain lead equal to or in excess of 1.0 milligrams/per square centimeter ... ,” as provided at 40 C.F.R. § 745.82(a)(3).

18. On August 12, 2014, Complainant conducted an inspection at Respondent’s office located at 433 Scott Street, Bristol, Virginia 24201, to determine Respondent’s level of compliance with the RRP Rule.

#### V. VIOLATIONS ALLEGED

##### **Counts 1-2**

19. The allegations contained in Paragraphs 1 through 18 of this Consent Agreement are incorporated by reference herein as though fully set forth at length.
20. On the dates listed in Paragraph 16 above, Respondent performed a renovation for compensation at each of the Renovation Properties.
21. 40 C.F.R. § 745.84(a)(1) provides that firms performing renovations must provide the owner of any residential unit of target housing an EPA-approved lead hazard information pamphlet no more than 60 days before beginning renovation activities, and the firm performing the renovation must receive a written acknowledgement from the owner that they have received the pamphlet or obtain a certificate of mailing at least 7 days before the renovation.
22. At the time of the August 12, 2014 inspection, Respondent was unable to provide documentation showing that the individual owners of the “Renovation Properties” had been provided with the EPA-approved lead hazard information pamphlet in the manner described in 40 C.F.R. § 745.84(a)(1).
23. Counts 1-2: Under 40 C.F.R. § 745.84(a)(1), Respondent’s failure to provide the owners of the “Renovation Properties” with the EPA-approved lead hazard information pamphlet and receive a written acknowledgement or certificate of mailing before each renovation constitutes two separate violations of 40 C.F.R. § 745.87(b) and Sections 15 and 409 of

TSCA, 15 U.S.C. §§ 2614 and 2689.

**Counts 3-4**

24. The allegations contained in Paragraphs 1 through 23 of this Consent Agreement are incorporated by reference herein as though fully set forth at length.
25. On the dates listed in Paragraph 16 above, Respondent performed a “renovation for compensation” at each of the Renovation Properties.
26. 40 C.F.R. § 745.86(a) provides that firms performing renovations must retain and, if requested, make available to EPA all records necessary to demonstrate compliance with this subpart, 40 C.F.R. § 745, Subpart E, for a period of 3 years following completion of the renovation.
27. Pursuant to 40 C.F.R. §745.86(b)(6), firms performing renovations must retain all records documenting compliance with the work practice standards of 40 C.F.R. § 745.85, including documentation that a certified renovator performed or directed workers to perform tasks described by 40 C.F.R. § 745.85(a).
28. At the time of the August 12, 2014 inspection, Respondent had not retained all records, for renovations performed at the “Renovation Properties” documenting compliance with the work practice standards of 40 C.F.R. § 745.85, including documentation that a certified renovator performed or directed workers to perform tasks described in 40 C.F.R. § 745.85(a).
29. Counts 3-4: Under 40 C.F.R. § 745.86, Respondent’s failure to retain all records documenting compliance with the work practice standards of 40 C.F.R. § 745.85, including documentation that a certified renovator performed or directed workers to perform tasks described by 40 C.F.R. § 745.85(a), at the “Renovation Properties” constitutes two separate violations of 40 C.F.R. § 745.87(b) and Sections 15 and 409 of TSCA, 15 U.S.C. §§ 2614 and 2689.

**Count 5**

30. The allegations contained in Paragraphs 1 through 29 of this Consent Agreement are incorporated by reference herein as though fully set forth at length.
31. Pursuant to 40 C.F.R. §745.81(a)(2)(ii), on or after April 22, 2010, no firm may perform, offer, or claim to perform renovations without certification from EPA under 40 C.F.R. § 745.89, in target housing or child-occupied facilities, unless the renovation qualifies for

one of the exceptions identified in 40 C.F.R. § 745.82.

32. On or about March 19, 2014 and November 20, 2013, Respondent performed a renovation on the “Renovation Properties” listed in paragraph 16 above.
33. On or about November 11, 2014, almost seven (7) months after the March 19, 2014 renovation and approximately one (1) year after the November 11, 2013 renovation, Respondent’s firm became certified to perform renovations.
34. At the time of each renovation described in paragraph 32 above, Respondent’s firm was not certified to perform, offer, or claim to perform renovations under 40 C.F.R. § 745.89 and none of those renovations qualified for the exceptions identified in 40 C.F.R. § 745.82.
35. Count 5: Under 40 C.F.R. § 745.81(a)(2)(ii), Respondent’s failure to obtain firm certification from EPA under 40 C.F.R. § 745.89, prior to performing renovations at each of the “Renovation Properties” constitutes a violation of 40 C.F.R. § 745.87(a) and Sections 15 and 409 of TSCA, 15 U.S.C. §§ 2614 and 2689.

**Count 6**

36. The allegations contained in Paragraphs 1 through 35 of this Consent Agreement are incorporated by reference herein as though fully set forth at length.
37. 40 C.F.R. § 745.89(d)(2) provides that firms performing renovations must ensure that a certified renovator is assigned to each renovation performed by the firm and discharges all of the certified renovator responsibilities identified in 40 C.F.R. § 745.90.
38. On or about October 1, 2014, almost seven (7) months after the March 19, 2014 renovation and approximately one (1) year after the November 11, 2013 renovation, Respondent’s employees and franchisees received certification to perform renovations.
39. During each of the renovations performed at the “Renovation Properties,” in 2013 and 2014, Respondent failed to ensure that a certified renovator was assigned to each renovation performed by the firm and discharged all of the certified renovator responsibilities.
40. Count 6: Under 40 C.F.R. § 745.81(a)(2)(ii), Respondent’s failure to ensure that during the renovations performed at the “Renovation Properties” a certified renovator was assigned who discharged all of the certified renovator responsibilities identified in 40

C.F.R. § 745.90 constitutes a violation of 40 C.F.R. § 745.87(a) and Sections 15 and 409 of TSCA, 15 U.S.C. §§ 2614 and 2689.

VI. CIVIL PENALTY

41. In settlement of EPA's claims for civil penalties assessed for the violations alleged in this Consent Agreement, Respondent consents to the assessment of a civil penalty in the amount of **Two Thousand Dollars (\$2,000.00)**, which Respondent shall be liable to pay in accordance with the terms set forth below.
42. The civil penalty amount shall become due and payable immediately upon Respondent's receipt of a true and correct copy of this CAFO. In order to avoid the assessment of interest, administrative costs and late payment penalties in connection with such civil penalty, Respondent must pay such civil penalty no later than thirty (30) calendar days after the date on which a true and correct copy of the signed and executed CAFO is mailed or hand-delivered to Respondent.
43. The Parties represent that the settlement terms are reasonable and are based upon EPA's consideration of a number of factors, including the penalty criteria set forth in Section 16(a)(2)(B) of TSCA, 15 U.S.C. § 2615(a)(2)(B), *i.e.*, the nature, circumstances, extent and gravity of the violations, and with respect to Respondent's ability to pay, effect on ability to continue to do business, any history of prior such violations, the degree of culpability, and such other matters as justice may require. These factors were applied to the particular facts and circumstances of this case with specific reference to EPA's *Consolidated Enforcement Response and Penalty Policy for the Pre-Renovation Education Rule; Renovation, Repair and Painting Rule; and Lead-Based Paint Activities Rule* ("LBP Consolidated ERPP"), dated August 2010.
44. Payment of the civil penalty amount shall be made by either cashier's check, certified check, or electronic wire transfer in the following manner:
  - a. All payments by Respondent shall reference Respondent's name and address, and the Docket Number of this action, *i.e.*, **TSCA-03-2016-0173**;
  - b. All checks shall be made payable to "United States Treasury";
  - c. All payments made by check and sent by regular mail shall be addressed and mailed to:

U.S. Environmental Protection Agency  
Cincinnati Finance Center

P.O. Box 979077  
St. Louis, MO 63197-9000

Primary Contact: Craig Steffen, (513) 487-2091  
Secondary Contact: Molly Williams, (513) 487-2076

- d. All payments made by check and sent by overnight delivery service shall be addressed and mailed to:

U.S. Environmental Protection Agency  
Cincinnati Finance Center  
P.O. Box 979077  
1005 Convention Plaza  
SL-MO-C2-GL  
St. Louis, MO 63101

Contact: (314) 418-1028

- e. All payments made by check in any currency drawn on banks with no USA branches shall be addressed for delivery to:

Cincinnati Finance  
US EPA, MS-NWD  
26 W. M.L. King Drive  
Cincinnati, OH 45268-0001

45. Respondent may also pay the amount described in Paragraph 41 above, electronically or on-line as follows:

- a. All payments made by electronic wire transfer shall be directed to:

Federal Reserve Bank of New York  
ABA: 021030004  
Account Number: 68010727  
SWIFT Address: FRNYUS33  
33 Liberty Street  
New York, NY 10045

(Field Tag 4200 of the wire transfer message should read:  
“D 68010727 Environmental Protection Agency”)



- b. All electronic payments made through the automated clearinghouse (ACH), also known as Remittance Express (REX), shall be directed to:

US Treasury REX/Cashlink ACH Receiver  
ABA: 051036706  
Account Number: 310006, Environmental Protection Agency  
CTX Format Transaction Code 22 - Checking

Physical location of U.S. Treasury facility:  
5700 Rivertech Court  
Riverdale, MD 20737

Contact: John Schmid, (202) 874-7026 or

Remittance Express (REX): 1-866-234-5681

- c. On-Line Payment Option:

[www.pay.gov/paygov](http://www.pay.gov/paygov)

Enter sfo 1.1 in the search field. Open and complete the form.

- d. Additional payment guidance is available at:

[http://www.epa.gov/ocfo/finservices/make\\_a\\_payment.htm](http://www.epa.gov/ocfo/finservices/make_a_payment.htm)

A copy of Respondent's check or a copy of Respondent's electronic transfer shall be sent simultaneously to:

Donzetta Thomas  
Senior Assistant Regional Counsel  
U.S. EPA, Region III (3RC50)  
1650 Arch Street  
Philadelphia, PA 19103-2029

and

Lydia Guy  
Regional Hearing Clerk  
U.S. EPA, Region III (3RC00)  
1650 Arch Street

Philadelphia, PA 19103-2029

46. Pursuant to 31 U.S.C. § 3717 and 40 C.F.R. § 13.11, EPA is entitled to assess interest and late payment penalties on outstanding debts owed to the United States and a charge to cover the costs of processing and handling a delinquent claim, as more fully described below. Accordingly, Respondent's failure to make timely payment or to comply with the conditions in this Consent Agreement and the attached Final Order shall result in the assessment of late payment charges including interest, penalties, and/or administrative costs of handling delinquent debts.
47. Interest on the civil penalty assessed in this CAFO will begin to accrue on the date that a copy of this CAFO is mailed or hand-delivered to Respondent. However, EPA will not seek to recover interest on any amount of the civil penalty that is paid within thirty (30) calendar days after the date on which such interest begins to accrue. Interest will be assessed at the rate of the United States Treasury tax and loan account rate in accordance with 40 C.F.R. § 13.11(a).
48. The costs of the EPA's administrative handling of overdue debts will be charged and assessed monthly throughout the period the debt is overdue. 40 C.F.R. § 13.11(b). Pursuant to Appendix 2 of EPA's *Resources Management Directives - Cash Management*, Chapter 9, EPA will assess a \$15.00 administrative handling charge for administrative costs on unpaid penalties for the first thirty (30) day period after the payment is due and an additional \$15.00 for each subsequent thirty (30) days the penalty remains unpaid.
49. A late penalty payment of six percent (6%) per year will be assessed monthly on any portion of the civil penalty which remains delinquent more than ninety (90) calendar days. 40 C.F.R. § 13.11(c). Should assessment of the penalty charge on the debt be required, it shall accrue from the first day payment is delinquent. 31 C.F.R. § 901.9(d).
50. Respondent agrees not to deduct for federal tax purposes the civil monetary penalty specified in this Consent Agreement and the accompanying Final Order.

## VII. EFFECT OF SETTLEMENT

51. The settlement set forth in this CAFO shall constitute full and final satisfaction of all civil claims for penalties which Complainant may have under TSCA for the specific violations alleged in Section V ("Violations Alleged") above. Compliance with this CAFO shall not be a defense to any action commenced at any time for any other violation of the federal laws and regulations administered by EPA.

VIII. OTHER APPLICABLE LAWS

52. Nothing in this CAFO shall relieve Respondent of the obligation to comply with all applicable federal, state, and local laws and regulations.

IX. CERTIFICATION OF COMPLIANCE

53. Respondent certifies to EPA, upon personal investigation and to the best of its knowledge and belief that it currently is complying with applicable provisions of TSCA and 40 C.F.R. Part 745.

X. RESERVATION OF RIGHTS

54. This Consent Agreement and the accompanying Final Order resolve only EPA's claims for civil monetary penalties for the specific violations alleged against the Respondent in the Complaint. EPA reserves the right to commence action against any person, including Respondent, in response to any condition which EPA determines may present an imminent and substantial endangerment to the public health, public welfare, or the environment. In addition, this settlement is subject to all limitations on the scope of resolution and to the reservation of rights set forth in Section 22.18(c) of the Consolidated Rules of Practice, 40 C.F.R. § 22.18(c). Further, EPA reserves any rights and remedies available to it under TSCA and any other federal laws or regulations for which EPA has jurisdiction, to enforce the provisions of this CAFO following its filing with the EPA Regional Hearing Clerk.

XI. PARTIES BOUND

55. This Consent Agreement and the accompanying Final Order shall apply to and be binding upon the EPA, Respondent, and Respondent's successors, agents and assigns.

XII. EFFECTIVE DATE

56. The effective date of this Consent Agreement and the accompanying Final Order (which is signed by the Regional Administrator of EPA Region III, or his designee, the Regional Judicial Officer), shall be the date the CAFO is filed with the EPA Regional Hearing Clerk pursuant to the Consolidated Rules of Practice.

XIII. ENTIRE AGREEMENT

57. This Consent Agreement and the accompanying Final Order constitute the entire agreement and understanding of the parties regarding settlement of all claims pertaining

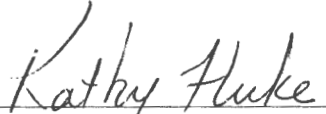
to the specific violations alleged herein and there are no representations, warranties, covenants, terms, or conditions agreed upon between the parties other than those expressed in this CAFO.

XIV. EXECUTION

58. The person signing this Consent Agreement on behalf of Respondent acknowledges and certifies by his signature that he is fully authorized to enter into this Consent Agreement and to legally bind Respondent to the terms and conditions of this Consent Agreement and the accompanying Final Order.

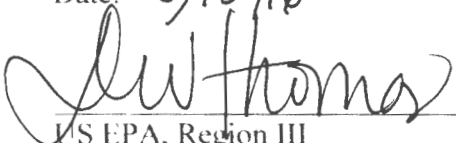
**For Respondent:**

Date: 8-5-16

  
\_\_\_\_\_  
Thomas Brad Fluke, CEO  
Kathy Fluke, Vice President  
(276) 466-3936

**For Complainant:**

Date: 8/15/16

  
\_\_\_\_\_  
US EPA, Region III  
Donzetta Thomas, 3RC50  
Senior Assistant Regional Counsel  
(215) 814-2474

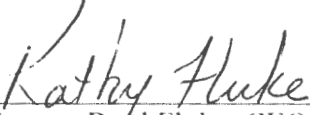
to the specific violations alleged herein and there are no representations, warranties, covenants, terms, or conditions agreed upon between the parties other than those expressed in this CAFO.

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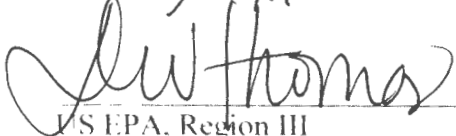
**For Respondent:**

Date: 8-5-16

  
\_\_\_\_\_  
Thomas Brad Fluke, CEO  
Kathy Fluke, Vice President  
(276) 466-3936

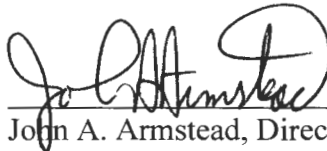
**For Complainant:**

Date: 8/15/16

  
\_\_\_\_\_  
U.S. EPA, Region III  
Donzetta Thomas, 3RC50  
Senior Assistant Regional Counsel  
(215) 814-2474

After reviewing the foregoing Consent Agreement and other pertinent information, the Land and Chemicals Division, EPA Region III, recommends that the Regional Administrator or the Regional Judicial Officer issue the Final Order attached hereto.

Date: 8.22.16

By:   
John A. Armstead, Director  
Land and Chemicals Division  
U.S. EPA, Region III

**BEFORE THE UNITED STATES  
ENVIRONMENTAL PROTECTION AGENCY  
REGION III**

In the Matter of:

Docket No.: TSCA-03-2016-0173

Honey Do Franchising Group Inc. (a.k.a  
The Honey Do Service, Inc.)  
433 Scott Street  
Bristol, VA 24201

**FINAL ORDER**

Proceeding Under Section 16(a) of the  
Toxic Substances Control Act, 15 U.S.C.  
Section 2615(a)

RESPONDENT

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**FINAL ORDER**

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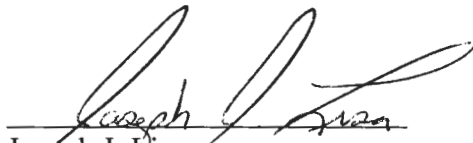
The Complainant, the Director for the Land and Chemicals Division, U.S. Environmental Protection Agency, Region III, and Respondent, Honey Do Franchising Group Inc., a.k.a. The Honey Do Service, Inc., have executed a document entitled "Consent Agreement" which I hereby ratify as a Consent Agreement in accordance with the *Consolidated Rules of Practice Governing the Administrative Assessment of Civil Penalties and the Revocation, Termination or Suspension of Permits* ("Consolidated Rules of Practice"), 40 C.F.R. Part 22.13(b) and 22.18(b)(2) and (3). The terms of the foregoing Consent Agreement are accepted by the undersigned and incorporated into this Final Order as if fully set forth at length herein.

Based upon the representations of the parties to the attached Consent Agreement, the penalty agreed to therein is based upon consideration of, *inter alia*, EPA's Consolidated Enforcement Response and Penalty Policy for the Pre-Renovation Education Rule; Renovation, Repair and Painting Rule; and Lead-Based Paint Activities Rule, dated August 2010 and the statutory factors set forth in Section 16(a)(2)(B) of TSCA, 15 U.S.C. § 2615(a)(2)(B).

**NOW, THEREFORE PURSUANT TO**, Section 16 of the Toxic Substances Control Act ("TSCA"), 15 U.S.C. § 2615, for violations of the Lead; Renovation, Repair, and Painting Program, 40 C.F.R. Part 745, and Section 22.18(b)(3) of the Consolidated Rules of Practice, **IT IS HEREBY ORDERED** that Respondent pay a civil penalty in the amount of **Two Thousand Dollars (\$2,000.00)**, in accordance with the payment provisions set forth in the Consent Agreement, and comply with the terms and conditions of the Consent Agreement.

The effective date of the attached Consent Agreement and this Final Order is the date on which this Final Order is filed with the EPA Regional Hearing Clerk.

Date: Aug. 23, 2016

  
\_\_\_\_\_  
Joseph J. Lisa  
Regional Judicial and Presiding Officer  
U.S. EPA, Region III

**CERTIFICATE OF SERVICE**

I certify that the foregoing CONSENT AGREEMENT AND FINAL ORDER in the above referenced matter was sent this day in the following manner to the below addressees.

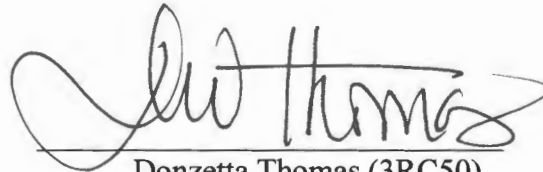
**Original and One Copy by Hand-Delivery:**

Lydia Guy,  
Regional Hearing Clerk

**Copy by UPS Overnight Delivery:**

Thomas Brad Fluke, CEO  
Honey Do Franchising Group Inc. (a.k.a  
The Honey Do Service, Inc.)  
433 Scott Street  
Bristol, VA 24201

8/23/16  
Date



Donzetta Thomas (3RC50)  
Senior Assistant Regional Counsel  
U.S. EPA, Region III